



Simplified Certification Process Helps Restore Service Faster

A simplified process for turn-on requests will speed service restoration to buildings damaged by Hurricane Sandy. Because flood waters and winds can damage privately-owned electric and gas equipment, New York City Building Code requires a licensed electrician or plumber to certify that systems can be energized. This process is coordinated through the NYC Department of Buildings. While we recover from the hurricane, building owners can file a Self Certification Form directly with utilities to restore service faster.

Here are three steps to self-certify:

1. Get your energy equipment inspected, cleaned, and repaired by a licensed contractor.
2. Have your contractor download and complete a Self Certification Form (See links below).

[Plumber Inspector Form](#)

[Plumber Repair Form](#)

[Electrician Inspector Form](#)

[Electrician Repair Form](#)

3. E-mail your Self Certification Form to:

Brooklyn	dl-HurricaneSandyBrooklynQueens@conEd.com
Manhattan	dl-HurricaneSandyManhattan@conEd.com
Queens	dl-HurricaneSandyBrooklynQueens@conEd.com
Staten Island	dl-HurricaneSandyStatenIsland@conEd.com

You may fax your Self Certification Form to:

Brooklyn	718-923-7018
Manhattan	212-228-6719
Queens	718-923-7039
Staten Island	718-923-7031

Self Certification forms are also available in Customer Outreach vans in communities most affected by flooding. Staff will also accept completed forms.

A service turn-on will be scheduled once the certification form is received.

Questions? Contact Con Edison Energy Services, seven days a week, 8 a.m. to 10 p.m.

Brooklyn	718-802-6349
Manhattan	212-780-3136
Queens	718-802-6322
Staten Island	718-390-6373 or 718-390-6387

All other service restoration requests will require standard NYC Department of Buildings certification filings.

For issues related to your gas service, call National Grid at 718-643-4050.